

Returns

All standard splints may be returned while still new. If adjusting does not work, please place the splint(s) back in a box for return. Write changes needed directly on the back of the invoice or packing slip. A return authorization is not required. Include phone or email in case we have questions.

Ship everything to:

PO Box 2856, Charlottesville, VA 22902

If using UPS or FedEx

1140 E Market St. Charlottesville, VA 22902

Repairs

Bent or misshapen splints can be reshaped for a nominal fee. Broken PVXs can be repaired. Price will be based on labor involved, which we are happy to quote once we evaluate the splint. Send the splint to us with as much information from your original order as possible for easier processing. Always include contact details, phone or email in case we have questions. Broken or cracked splints should be replaced with a new splint.

Our Guarantee

The Silver Ring Splint Company warrants its products against defects in materials and workmanship for one year. Should any product fail to perform for either of the above reasons, the Silver Ring Splint Company will repair or replace the product at no charge. **Repairs by anyone other than the Silver Ring Splint Company will void our warranty.**



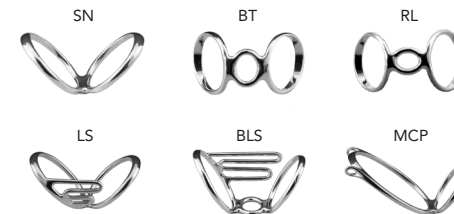
Thank you for using our products.
For additional information please visit our website at www.SilverRingSplint.com



Phone: (800) 311-7028 | (434) 971-4052
info@silverringsplint.com

Adjustments, Repairs & Returns

GUIDE FOR THE FOLLOWING SPLINTS



Swan Neck (SN), Boutonniere (BT), Realignment (RL), Lateral Support (LS), Boutonniere Lateral Support (BLS) & the MCP (MCP).

Silver Ring Splint
C O M P A N Y

SilverRing™ Splints

To ensure a custom fit, splints may need to be adjusted. Making small adjustments by hand will not affect the integrity of the splint or the ability to return for exchange or refund. **Do NOT use tools for these adjustments** as it will void our warranty and make the splint non-returnable. Please use the enclosed instructions when adjusting your splint. If returning, follow the return instructions in this insert which will expedite the exchange or refund.

MAKING THE SPLINT FIT

LARGER

The splint size can be increased by ½ to 1 whole size by decreasing the angle between the rings. Place the splint on a flat surface. Hold close to where the rings are joined and bend rings closer together. Make small adjustments and check the fit between each adjustment.



Squeezing the rings together loosens the fit of the splint. This adjustment can allow a finger to reach a neutral position if the splint is holding the finger in slight flexion.



MAKING THE SPLINT FIT

SMALLER

The splint size can be decreased by ½ to 1 whole size by increasing the angle between the rings. Place the splint on a flat surface. Hold close to where the rings are joined and bend rings further apart. Make small adjustments and check the fit between each adjustment.



Spreading the rings apart tightens the fit of the splint. This adjustment can hold a finger in slight flexion and may help avoid locking or clicking in the joint.

